

## GENERAL GUIDELINES FOR DIRECT SELLERS WHO PROVIDE PUBLIC FACING SERVICES AT A CONSUMER'S RESIDENCE

Since March 26 2020, non-allowable business services have not been permitted to provide public-facing services. It should be noted, however, that this closure does not preclude opportunities to expand into online retailing, or providing pick-up or delivery services.

Based on the above, direct sellers should not be providing public facing services at a consumer's residence unless they are providing a critical public service or deemed to be an allowable business by the Government of Saskatchewan.

Direct sellers who provide online or over the telephone retail, takeout or delivery services, and can implement public health measures such as social distancing, may continue to operate.

### Re-Open Saskatchewan

Re-Open Saskatchewan is the government's plan to reopen the economy and it consists of five phases. The timing and order of the businesses/workplaces included in each phase is subject to change throughout the process based on a continuous assessment of transmission patterns and other factors.

Phase Two, which is effective May 19, 2020 allows for the re-opening of non-allowable retail services (it is our position that this includes direct sellers) subject to the ability to follow the retail business protocols and procedures which includes:

- Maintaining physical distancing practices (where it is not possible to provide personal services through physical distancing, service providers will be required to take precautionary measures, such as client screening, wearing gloves and face masks).
- Adopting guidance with respect to hand washing, intensive cleaning (particularly high-touch areas) and physical distancing.

Specific guidelines for retail businesses are available in the Re-Open Saskatchewan document on page 28. These should be appropriately adapted to your direct selling activities. Remember, however, that for direct sellers, the 10-day buyer's right to cancel provision will continue to apply.